

PRIVACY POLICY

(November 17, 2021)

The protection of your data is very important to us. We therefore process your data exclusively on the basis of the applicable statutory provisions (General Data Protection Regulation of the EU (GDPR), national law applies additionally, f.i. TKG 2003). In this privacy policy, we inform you about the most important aspects of data processing in the context of our activities. If you have any questions about our privacy policy afterwards, please do not hesitate to contact us. You will find our contact details at the end of this declaration and also in the imprint.

Generally our website can be used without providing personal data. If you enter personal data, e.g. to subscribe to a newsletter, we will pass on the necessary information to companies that process data on our behalf (e.g. send the newsletter). We only commission companies that are subject to the General Data Protection Regulation of the EU.

CONTACT US

If you contact us using the form on the website or by e-mail, the data you provide (name, e-mail address and optionally your telephone number) and your message will be stored on our web or email server in Germany for six months in order to process the request and in the event of follow-up questions. We do not pass on this data without your consent, (Art 6 Paragraph 1 lit a GDPR). This represents a legitimate interest within the meaning of Article 6 Paragraph 1 lit. f GDPR and data processing due to fulfill a contract (Art 6 Paragraph 1 lit b GDPR).

NEWSLETTER

All of our content is aimed exclusively at people of legal age, including our newsletter. We use our Newsletter to keep you updated. You have the option of subscribing to our newsletter via our website. For this we need your e-mail address and your consent to receive the newsletter. As soon as you have registered for the newsletter, we will send you an email with a link to confirm your registration (= double opt-in). Thus the data processing takes place on the basis of the legal provisions of § 96 Abs 3 TKG as well as Art 6 Paragraph 1 lit a of the GDPR.

Sendinblue, based in Berlin, sends our newsletter. The following data (your email address, the date of your registration and the IP address used) is stored on Sendinblue's servers. Sendinblue uses this information to send and evaluate the newsletter on our behalf.

You can cancel your subscription to the newsletter anytime. Therefore please use the link at the end of the newsletter or send us a short e-mail with the subject "Cancellation" to the following e-mail address: office@revelance.eu We will then immediately delete your data concerning the newsletter.

ENCRYPTED TRANSMISSION

For reasons of security and data protection, this website uses SSL encryption, which prevents third parties from intercepting and reading the data you have entered while it is being transmitted. You can recognize the active encryption by the padlock in the address line of your browser.

SERVER LOGS

When you visit our website, the server from which this website is provided stores information that is automatically transmitted to us by your browser in so-called log files. These are:

- Browser type and browser version
- Operating system used
- Referrer URL (i.e. the page from which you came to us)
- IP address of the accessing computer
- Time of request

These data are used exclusively for the technical monitoring of the web server (utilization, optimization, error detection and security). They are not connected to other data sources so that they cannot be assigned to individual persons. These data will be deleted after three months.

This data processing represents a legitimate interest within the meaning of Art 6 Paragraph 1 lit f of the GDPR, because it is absolutely necessary for the proper and safe operation of our website. We only save data on servers in Germany.

COOKIES

We use cookies to make our website more user-friendly. Cookies are small text files that are stored on your device using your web browser. These do no harm. So-called session cookies are automatically deleted after you close your browser. Others are used to recognize your browser the next time you visit. For example, our online shop solution WooCommerce uses cookies to save the products you have placed in the shopping cart so that you do not have to select them again during your next visit and to show similar products. These cookies save valuable time and make your selection process easier. We only save data on our servers within the EU.

You can delete cookies that have already been saved in your browser settings yourself. Furthermore, you can set up your browser in such a way that it informs you about the setting of cookies and that you only allow this in individual cases. However, deactivating cookies can also restrict the functionality of our website.

Some cookies are absolutely necessary for the operation of the website and our online shop. The use of required cookies represents a legitimate interest within the meaning of Art 6 Paragraph 1 lit f of the GDPR, because this is necessary for the proper and safe operation of our website.

We need your consent for the use of some cookies; the legal basis for this is Art 6 Paragraph 1 lit a of the GDPR.

Using our cookie query, you decide for yourself which cookies you give us your consent for.

DATA PROCESSING & STORAGE TO PROCESS YOUR ORDER

We would like to point out that for the purpose of simplifying the shopping process and for later contract processing, our web server stores the IP data of the subscriber as part of cookies, as well as the name and address of the buyer. We only save data on servers in Germany.

The data you provide during the ordering process will be stored and are required to fulfill the contract or to carry out pre-contractual measures. Without this data, we cannot conclude a contract with you.

There is no data transfer to third parties, with the following exceptions:

- Transmission of your name, address and e-mail address and payment data to our payment service provider for the purpose of debiting the purchase price.
- Transmission of your name and specified delivery address to shipping service providers commissioned by us for the delivery of the goods.
- In case of international shipping to countries outside the EU, your name, address, email address and sometimes telephone number including ordered goods may also be transmitted to your customs authority through necessary customs forms.
- transmission to our tax advisor for the purpose of accounting and to fulfill our tax obligations.

If you do not complete the ordering process, the data stored by us will be deleted again.

Upon conclusion of the contract, we are obliged to store all data from the contractual relationship until the expiry of the tax retention period of 7 years. Some of this data, in particular name, address, purchased goods and date of purchase are also stored until the product liability expires (10 years). This data is stored on encrypted portable computers secured by passwords and physical access protection and is routinely deleted after the retention period has expired. The data processing takes place on the basis of the legal regulations of § 96 Abs 3 TKG, as well as Art 6 Paragraph 1 lit b (necessary for the fulfillment of the contract) and Art 6 Paragraph 1 lit c (legal regulations) of the GDPR.

PAYMENT SERVICES

A secure and smooth payment process in our online shop is very important to us. We therefore decided on the payment service provider Stripe (Stripe Payments Europe Ltd., 1 Grand Canal Street Lower, Grand Canal Dock, Dublin, Ireland). Stripe makes it very easy to pay for your purchase via debit card and credit card. The data you provide in the order form will be automatically transmitted to Stripe for the benefit of payment processing. This data transmission takes place on the basis of the fulfillment of the contract (Art 6 Paragraph 1 lit b).

We would like to inform you that in some cases Stripe carries out a credit check in order to determine your solvency. This also includes data about your address. If necessary, Stripe also transmits this to selected credit reporting agencies. The information contains score values on the basis of which Stripe decides on the provision of the payment method. You will find further data protection information from the payment service provider in Stripe's data protection declaration: <https://stripe.com/at/privacy>

If you do not want to use this payment option, please contact us. We will find another solution for you.

GOOGLE FONTS

We use fonts from Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA on our website. When you look at our website, your browser downloads these fonts from Google.

The use of Google Fonts takes place without registration and no cookies are transmitted to Google. If you are logged in to Google when you visit our website, your Google account details will not be transmitted to Google. Google only records the use of the corresponding fonts and securely stores this data. Details can be found on <https://developers.google.com/fonts/faq>

Please also note Google's privacy policy: <https://www.google.com/intl/de/policies/privacy/>

The data processing takes place on the basis of Art 6 Paragraph 1 lit f (legitimate interests) of the GDPR. Our legitimate interest is an appealing design of our website.

ANALYSIS

We will probably use the analysis software from Hotjar Ltd. based in Malta in order to better understand our users' needs and to optimize this service and experience. Hotjar is a technology service that helps us better understand our users' experience (e.g. how much time they spend on which pages, which links they choose to click, what users do and don't like, etc.) and this enables us to build and maintain our service with user feedback. Hotjar uses cookies and other technologies to collect data on our users' behavior and their devices. This includes a device's IP address (processed during your session and stored in a de-identified form), device screen size, device type (unique device identifiers), browser information, geographic location (country only), and the preferred language used to display our website. Hotjar stores this information on our behalf in a pseudonymized user profile. Hotjar is contractually forbidden to sell any of the data collected on our behalf.

For further details, please see the 'about Hotjar' section of <https://help.hotjar.com/hc/en-us/categories/115001323967-About-Hotjar>

Your data will only be processed by Hotjar if you give us your consent (legal basis Art 6 Paragraph 1 lit a of the GDPR).

YOUR RIGHTS

With regard to your data processed by us, you have the right to notification, rectification, erasure, restriction processing, data portability, revocation and objection.

You can withdraw your consent. The legality of the data processing is not affected until the time of revocation. You are welcome to address inquiries via e-mail to office@revelance.eu

If you believe that the processing of your data violates the data protection law or that your data protection rights have been infringed in any other way, you can submit a complaint to us or your respective regulatory authority. In Austria this is the data protection authority (Datenschutzbehörde).

Our contact details:

Katharina Stadlbauer
Lacknergasse 67 / 16-17
1180 Wien, Österreich

Contact us via email to office@revelance.eu or via the contact form on our contact page.